



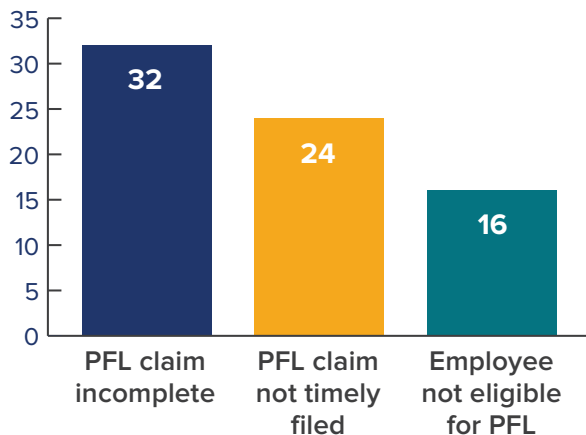
# NYS Paid Family Leave Arbitration 2022 Q3 Report

Review of denials and other claim-related Paid Family Leave (PFL) disputes are handled by NAM (National Arbitration and Mediation). This snapshot summarizes data and decision notes for the third quarter of 2022 (July 1, 2022 through September 30, 2022).

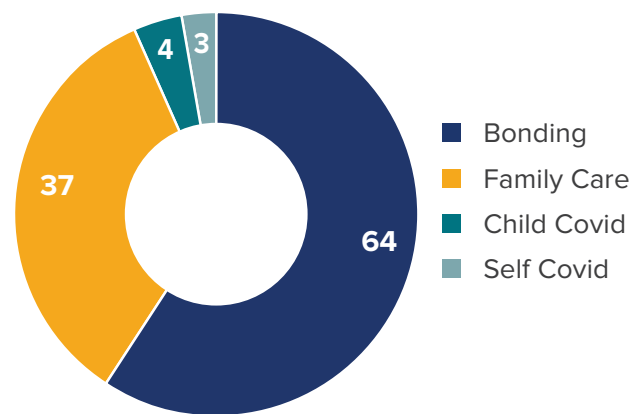
## KEY DATA POINTS

- 108 requests for arbitration
- 46 cases closed; 38 cases pending; 24 cases withdrawn
- 59.3% of requests related to bonding leave
- 29.6% of disputes on PFL claim incomplete

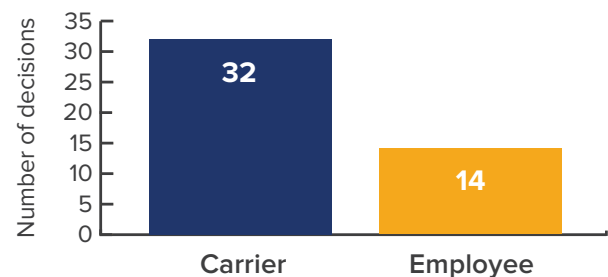
## TOP THREE REASONS FOR DISPUTE



## NUMBER OF DISPUTES BY TYPE OF PFL CLAIM



## DECISIONS IN FAVOR OF



## DECISION NOTES

- The maximum number of intermittent PFL days available to an employee is calculated based on the average number of days the employee works per week, multiplied by 12.
- It is the employee's responsibility to submit the PFL request forms and supporting documentation to the PFL insurance carrier. It is NOT the employer's responsibility.
- An employer who is paying an employee full wages during a period of PFL may request reimbursement from the PFL insurance carrier by selecting "yes" to question 10 on Part B of *Form PFL-1*.