



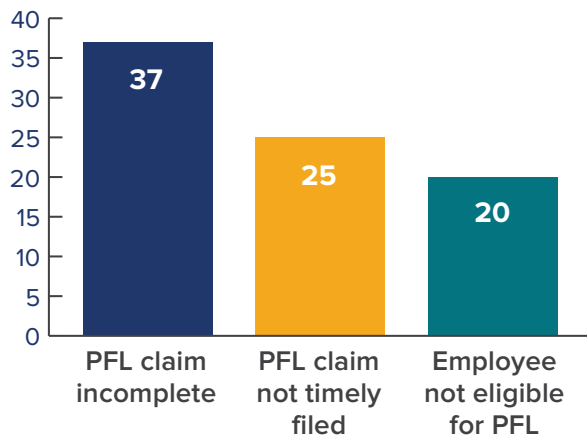
# NYS Paid Family Leave Arbitration 2022 Q1 Report

Review of denials and other claim-related Paid Family Leave (PFL) disputes are handled by NAM (National Arbitration and Mediation). This snapshot summarizes data and decision notes for the first quarter of 2022 (January 1, 2022 through March 31, 2022).

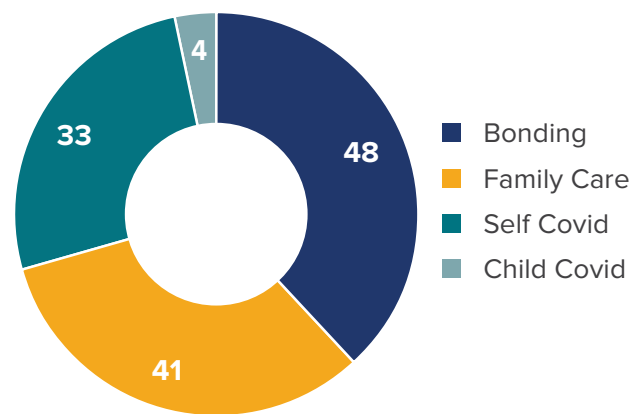
## KEY DATA POINTS

- 126 requests for arbitration
- 50 cases closed; 57 cases pending; 19 cases withdrawn
- 38.1% of requests related to bonding leave
- 29.4% of disputes on PFL claim incomplete

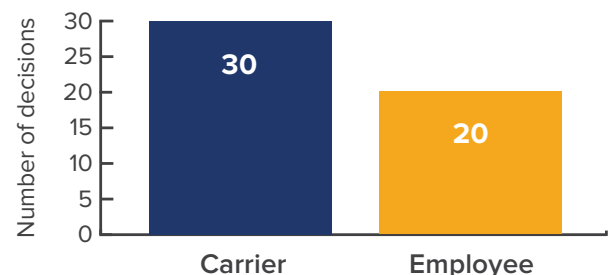
## TOP THREE REASONS FOR DISPUTE



## NUMBER OF DISPUTES BY TYPE OF PFL CLAIM



## DECISIONS IN FAVOR OF



## DECISION NOTES

- An employee who is out on unpaid leave can continue to accrue eligibility for PFL if they are still considered to be an employee of the employer.
- Requests for arbitration must be filed within 26 weeks (6 months) of notice of denial of the PFL claim.
- An employee may be entitled to interest on their PFL payments when the carrier has not paid the PFL claim within 18 days of receipt of the completed claim, or the first day of leave, whichever is later.