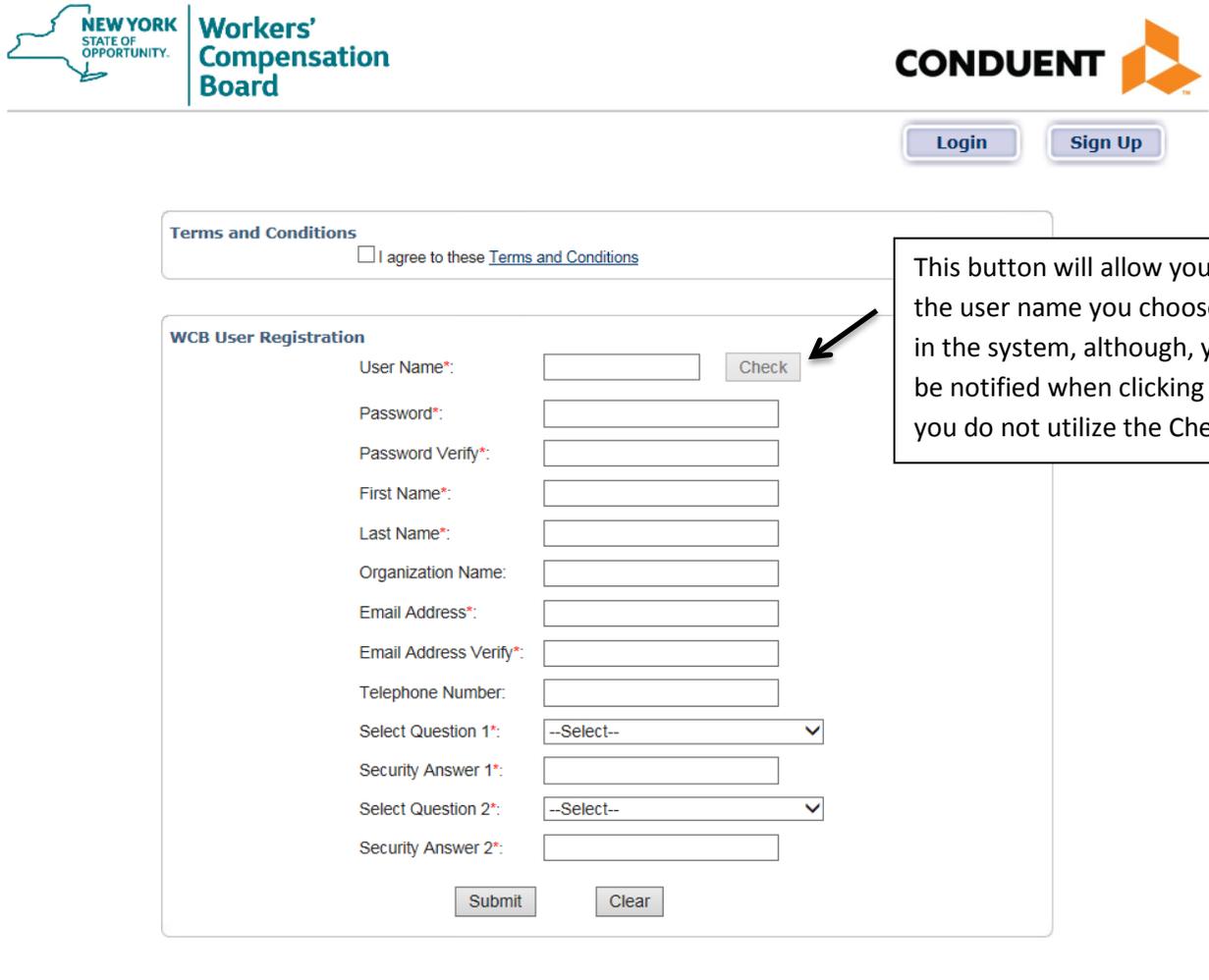


The Workers' Compensation Board Web Upload Procedure

- Log into <https://wcbdoc.services.conduent.com>
- **Account Creation:** If you have an existing account that you used for the previous site, you may set up your user account here with the same user name and password if you so choose.
 - The first time you access the site, you must create a user name and password. Agree to the Terms and Conditions after reading them and click on Sign Up. If you have already created an account, click on Login.



NEW YORK
STATE OF
OPPORTUNITY.

Workers' Compensation Board

CONDUENT

Login Sign Up

Terms and Conditions
 I agree to these [Terms and Conditions](#)

WCB User Registration

User Name*: Check

Password*:

Password Verify*:

First Name*:

Last Name*:

Organization Name:

Email Address*:

Email Address Verify*:

Telephone Number:

Select Question 1*: --Select--

Security Answer 1*:

Select Question 2*: --Select--

Security Answer 2*:

Submit Clear

This button will allow you to check if the user name you choose is already in the system, although, you will also be notified when clicking Submit if you do not utilize the Check button.

- Fill out the required fields and click on Submit.
- Upon a valid submission, the registration is completed and a password will be sent to the email address you specified.

The screenshot shows the top navigation bar with the New York State of Opportunity logo and the Workers' Compensation Board name. On the right, there is a CONDUENT logo and two buttons: 'Login' and 'Sign Up'. A central message box states: 'Registration Completed. Your registration is completed, your password has been emailed to the registered e-mail address. Click [here](#) to login.'

- After clicking where directed, you will be brought to the Home page.

The screenshot shows the Home page navigation bar with 'Home', 'My Account', 'Submission', 'Reports', 'Help', and 'Logout' buttons. Below the navigation bar, it says 'You are at: Home'.

- Click on My Account and Choose the My Profile tab.

The screenshot shows the 'My Profile' page under the 'My Account' tab. The navigation bar includes 'Home', 'My Account', 'Submission', 'Reports', 'Help', and 'Logout'. Below the navigation bar, it says 'You are at: My Account > My Profile'. The main content area is titled 'Edit Your Information' and contains a form with the following fields: 'User Name' (OMARTEST), 'Organization' (Conduent), 'Contact Name' (Last Name*: Test, First Name*: Omar, Middle Initial:), 'Contact Address' (Address1*, Address2*, City*, State*, Country*, Zip*), and 'Phone*' (with Fxt field). There are 'Edit Name Info' and 'Edit Address Info' buttons. A 'Help Notes' box on the right states: 'You will receive an email once you update your account information.'

- Fill out all required fields.

Communication: FAX:
Mobile:
Web Site:

User Name: **Username123**

1. Security Question*:
1. Answer*:
2. Security Question*:
2. Answer*:

User Name: **Username123**

- Change your default password to a secure password you created.
- Tip! For each section that you fill out, you must first click on the Edit Info button and then click on Update to complete that section:

Middle Initial:

Address1*:
Address2:
City*:
Contact Address: State*:
Country*:
Zip*:

- Once completed, you will receive an email alerting you that your account information has been created, updated, or changed.

Uploading a File:

- Click on Submission and choose the Multi File Upload tab.

NEW YORK STATE OF OPPORTUNITY | Workers' Compensation Board | CONDUENT

Home | My Account | **Submission** | Reports | Help | Logout

You are at: Home | **Multi File Upload**

- On the right side of the screen there are Help tips listed that will tell you the file extensions that are allowed, the maximum file size, etc.

Help Notes

- Allowed file extensions are ".jpg", ".pdf", ".tif", ".rtf", ".doc" and ".docx".
- Maximum Upload Individual File Size is 25 MB.
- Maximum Upload Size is 50 MB per Batch including all files.
- Overall file size will be displayed at the bottom of the grid to avoid going beyond maximum uploaded size.
- After submission an email will be generated for reference.
- Each file has its own unique 21 digit tracking number (HTN) and will be displayed within the verification email.

- On the left side of the screen is a box that will display the files as you upload them.
- Click on Browse and choose the file you wish to upload from your computer. Click on Add to upload the next file if uploading multiple files.

- If you try to upload a file that is not supported, you will get a notification alerting you:

- After adding all files you choose to upload (maximum files allowed to be uploaded at once is 10), click on Upload.
- When this process is complete, the files you uploaded will be displayed under the browse/add box where it says Upload Status. If any files have an error during upload, a notification will pop up alerting you of an unsuccessful upload and the file would need to be uploaded again.
- Please log out when you are finished.

NOTE:

Users who have Internet Explorer 9 and below may have to make Internet Explorer settings changes.

- Users may need to add the wcbdoc.xrxf.com site as a trusted site to the IE browser. Instructions on how to do so are listed below:

Adding a trusted site to Internet Explorer:

Follow these steps:

- a. Open Internet Explorer by clicking the Start button . In the search box, type Internet Explorer, and then, in the list of results, click Internet Explorer.
- b. Click the Tools button, and then click Internet options.
- c. Click the Security tab.
- d. Now click on Trusted sites and then click on the sites button.
- e. Enter the Website URL and click on Add.
- f. When you are finished, click on Close.

- In addition, users may need to adjust their ActiveX settings. Instructions on how to do so are listed below:

ActiveX Setting Adjustments for IE9 users:

1. Go to Tools > Internet options > Security > Custom Level
2. Under the **ActiveX controls and plug-ins**, select **Enable** for **Initializing and Script ActiveX controls not marked as safe**